

**State Telemedicine Profile**

State: **Missouri**

Contact Persons:

**E. Rachel Mutrux**  
**Director, Missouri Telehealth Network**  
**University of Missouri- School of Medicine**  
**2401 Lemone Industrial Blvd. DC345.00**  
**Columbia, MO 65212**  
**573-884-8814**  
e-mail: [mutruxe@health.missouri.edu](mailto:mutruxe@health.missouri.edu)  
<http://telehealth.muhealth.org/>

**Donna Nale**  
**Service Coordinator**  
**Southern Missouri Telehealth Genetics**  
**University Missouri Health Care**  
**417-277-5619**

Please answer the following questions regarding telemedicine in your state.

1. Is telemedicine currently being used in your state for genetic consultations? (Y/N)  
If not, please skip to question #5. If yes, continue to next question.  
**Yes**
2. How often are telemedicine services being used for genetic consultations?
  - a. **Genetics clinics two days a month. 6 patients/day**

**Clinics are held at:**

**Cox South Health Care, Springfield**  
**Southern Missouri Community Health Center, West Plains**  
**Poplar Bluff Regional Medical Center, Poplar Bluff**  
**Ozarks Community Health Center, Ava**  
**Missouri Rehabilitation Center, Mount Vernon**

**Ozarks Medical Center, West Plains is hosting Hospital Grand Rounds and has expressed an interest in hosting clinics in the future.**

- b. **Metabolic Telehealth Clinics are held quarterly, beginning in Jan 07, for PKU follow up patients only, in Springfield MO.**

3. How is the cost of the telemedicine service being reimbursed? **Funding is provided by the Department of Health and Senior Services. Patients are also billed for visits through usual Univ. MO Healthcare billing system.**
4. Describe the referral and scheduling protocol. **Service coordinator keeps track of when patients need f/u appointments, contacts patients directly and schedules visits**
5. Is telemedicine being used by other clinical specialties in your state?  
If not, please skip to question #8. If yes, continue to next question. **Yes, numerous, see web site for complete list <http://telehealth.muhealth.org/> . Includes dermatology, psychiatry, burn, surgery follow up, autism, and other pediatric specialties.**
6. Where is the hub for telemedicine in your state? **Univ. MO Healthcare, Columbia MO**
7. What spoke sites are there? Please list below. **43 counties; cities and sites below:**

**1. Anderson**

[Ozark Tri-County Health Care Consortium](#)

**2. Aurora**

[Clark Community Mental Health Center](#)

**3. Ava**

[Missouri Ozarks Community Health](#)

**4. Bernie**

[Bernie Family Clinic](#)

**5. Boonville**

[Cooper County Memorial Hospital](#)

**6. Bridgeton**

[SSM DePaul Health Center](#)

**7. Brookfield**

[Pershing Memorial Hospital](#)

**8. California**

[Moniteau County Burrell Behavioral Health Services](#)

**9. Cape Girardeau**

[Cross Trails Medical Center](#)

**10. Carrollton**

[Carroll County Burrell Behavioral Health Services](#)

**11. Columbia**

[University of Missouri Health Care](#)

[Ellis Fishel Cancer Center](#)

[University Physicians Clinics](#)

[Parkade Center Burrell Behavioral Health Services](#)

[Rusk Rehabilitation Hospital](#)

[Columbia Regional Hospital](#)

[MU School of Medicine](#)

- [MU Sinclair School of Nursing](#)  
[Family Health Center](#)  
[Woodrail Centre](#)  
[Thompson Center](#)
- 12. Edina**  
[Northeast Missouri Family Health Clinic](#)
- 13. Ellington**  
[Missouri Highlands Health Care](#)
- 14. Fayette**  
[Fayette Medical Clinic](#)
- 15. Fort Leonard Wood**  
[General Leonard Wood Army Community Hospital](#)
- 16. Hermann**  
[Hermann Area District Hospital](#)
- 17. Independence**  
[Independence Regional Health Center](#)
- 18. Jefferson City**  
[Department of Health & Senior Services](#)  
[Missouri Primary Care Association](#)  
[Missouri Hospital Association](#)  
[Capital Region Medical Center](#)
- 19. Joplin**  
[St. John's Regional Medical Center](#)  
[Freeman West Hospital](#)
- 20. Kahoka**  
[Kahoka Medical Clinic](#)
- 21. Kansas City**  
[Children's Mercy Hospital](#)  
[Research Medical Center](#)  
[Saint Luke's Hospital of Kansas City](#)  
[Truman Medical Center Hospital Hill](#)  
[Samuel U Rodgers Community Health Center](#)  
[Swope Health Services](#)
- 22. Kennett**  
[Kennett Family Clinic and Migrant Services](#)
- 23. Kirksville**  
[Northeast Missouri Health Council](#)  
[A.T. Still University](#)  
[Mark Twain Area Counseling Center](#)  
[Preferred Family Healthcare](#)  
[Clever Dermatology Clinic](#)  
[Northeast Regional Specialty Clinic](#)  
[Northeast Missouri Telehealth Network](#)
- 24. Liberty**  
[Liberty Hospital](#)
- 25. Macon**  
[Loch Haven Nursing Home](#)  
[Samaritan Memorial Hospital](#)
- 26. Marshall**  
[Saline County Burrell Behavioral Health Services](#)  
[Marshall Habilitation Center](#)
- 27. Memphis**  
[Scotland County Memorial Hospital](#)

**28. Milan**

[Sullivan County Memorial Hospital](#)

**29. Moberly**

[Randolph County Burrell Behavioral Health Services](#)

**30. Monett**

[Clark Community Mental Health Center](#)

[St. John's Urgent Care Clinic](#)

**31. Mt. Vernon**

[Missouri Rehabilitation Center](#)

**32. Nevada**

[Nevada Regional Medical Center](#)

**33. New Madrid**

[New Madrid Family Clinic](#)

**34. North Kansas City**

[North Kansas City Hospital](#)

**35. Poplar Bluff**

[Poplar Bluff Regional Medical Center](#)

**36. Portageville**

[Portageville Family Clinic](#)

**37. Potosi**

[Great Mines Health Center](#)

**38. Richland**

[Central Ozark Medical Center](#)

**39. Rolla**

[Phelps Regional Home Care](#)

[Phelps County Regional Medical Center](#)

**40. Salisbury**

[Family Health Center](#)

**41. Sedalia**

[Pettis County Burrell Behavioral Health Services](#)

[Katy Trail Community Health](#)

**42. Sikeston**

[Sikeston Family Clinic](#)

[Missouri Delta Medical Center](#)

**43. Springfield**

[Jordan Valley Community Health Center](#)

[Cox Medical Center South](#)

[St. John's Regional Health Center](#)

**44. St. Joseph**

[Northwest Health Services](#)

[Heartland Regional Medical Center](#)

**45. St. Louis**

[SSM Cardinal Glennon Children's Hospital](#)

[SSM St. Joseph Hospital of Kirkwood](#)

[St. Anthony's Medical Center](#)

[St. John's Medical Center](#)

[St. Louis Children's Hospital](#)

[St. Louis University Hospital](#)

[Family Care Health Centers](#)

[Grace Hill Neighborhood Health Centers](#)

[Myrtle Hilliard Davis Comprehensive Health Center](#)

[People's Health Center](#)

**46. Unionville**

[Putnam County Memorial Hospital](#)

**47. Versailles**

[Morgan County Burrell Behavioral Health Services](#)

**48. West Plains**

[Southern Missouri Community Health Center](#)

[Ozarks Medical Center](#)

Please answer the following questions regarding equipment available to use or already in use in your state.

8. What type of hookup is available at your sites? **Static IP**
9. What is your encryption protocol? **MO uses a semi-private network, MORE net, so no encryption is used. This is compliant with HIPPA guidelines**
10. What is the transmission speed? **384**
11. Do you have capability for inter-state connections? **Yes**
12. Please indicate which telemedicine services that are offered in your state.

- Discipline specific consultative services on difficult cases
- Participation in IEP and IFSP processes
- Direct (primary) patient assessments
- Continuing education/ training
- Quality assurance monitoring of local services
- Provision of quaternary interdisciplinary services